

# Chronic Care Management

Chronic care management (CCM) is a critical component of care that contributes to better outcomes and higher satisfaction for patients. The Centers for Medicare & Medicaid Services (CMS) recognizes CCM takes time and effort. CMS established separate payment under billing codes for the additional time and resources you spend to provide the between-appointment help many of your patients need to stay on track with their treatments and plan for better health.

An effective Chronic Care Management program is more than just people making monthly phone calls and spread sheets to track time.

Each patient is unique. Working together with our customers we provide solutions designed to be specific to each patient's chronic conditions. Patient goals are developed around the needs of the patient and practice protocols. Automated collaborative time tracking manages each minute that non-face to face time has occurred ensuring the 20 minutes monthly requirements are met.

# Care Team Management

One Healthcare Solution's chronic care management program also provides the staffing, and operations necessary to manage patient engagement. Our experienced team provides patient-centered coordination along with advanced software solutions that reduce the burden of managing in-practice CCM and give customers the assurance that patients are getting the care they need.

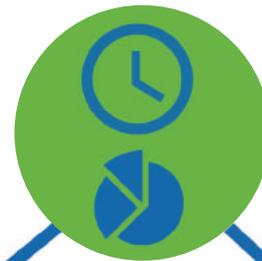
Auto-identify  
eligible patients



Patient-centered  
careplan



Collaborative  
time tracking



Smart consent  
patient enrollment



Live & digital patient  
engagement



Automated billing

# Our CCM Solutions



## **SMART-EHR integration**

### **Are you being asked to re-key data?**

Using the latest integration solutions, we help to maximize clinical data. We Automate data collection from internal and external sources. We work with the latest versions of EHR, EMR, and Practice management solutions in the market and have extensive experience working with older legacy healthcare solutions.



## **Practice Analytics**

### **Guessing who needs what when does not work.**

Practice Analytics identifies patients that need attention. We help identify the patients that need chronic disease management services along with preventative care. Our intelligent analytics allows for criteria to be customized based on the needs of our customers.



## **Enrollment Campaign**

### **Introducing patients and confirming consent.**

Smart enrollment campaign recognizes who is eligible and uses personal communications and smart software tools to quickly onboard patients



## **Automated Collaborative CCM time tracking.**

### **Automatically track time spent managing patients.**

Time spent by office staff and the Chronic Care Team is tracked and accounted for.



## **Provider protocol specific care plans**

### **Create custom care plan templates**

Each patient care plan is specific to the patient's conditions and customized to their needs.



## **Patient-specific care management questions**

### **Dynamic care plan questionnaires adapt to patient**

Care management questions are developed for each chronic condition to account for patient-specific criteria.



## **Contact Us**

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